## **INFORMATION BULLETIN**



## WORKFORCE INVESTMENT ACT

Number: WIAB00-61

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TO: LOCAL WORKFORCE INVESTMENT AREAS

CHIEF ELECTED OFFICIALS

CALIFORNIA WORKFORCE INVESTMENT BOARD STAFF

**WDB STAFF** 

SUBJECT: YOUTH SERVICES STRATEGIES WORKSHOP

The Employment Development Department's, Workforce Investment Division, is now offering the Workforce Investment Area Youth Services Strategies workshop. This is an exciting interactive course designed for front-line staff of Local Workforce Investment Areas, One-Stop representatives, and partners who work directly with youth customers.

This course provides resources and empirical findings for policymakers and program practitioners that will equip them with strategies to improve services and support to youth enrolled in Workforce Investment Areas. This class will review effective methods of youth development designed to move youth into positive education, employment, and citizenship opportunities. This course provides a module on how to retain and track youth clients during the youth development process while keeping them actively engaged. This class will also discuss how to implement quality control in a case management setting via systematic documentation and individual service strategies.

This workshop will be piloted on March 1, 2001, in San Diego, California. It is a one-day workshop limited to 25 participants. If your area is interested in hosting a workshop, after March 1, 2001, please contact Terri Angelo at (916) 653-4471, or e-mail <a href="mailto:Tangelo@edd.ca.gov">Tangelo@edd.ca.gov</a>.

/S/ BILL BURKE Chief